R'Jargon
Jargon. It is a barrier.

1. **Avoid Acronyms.** They are valuable shortcuts if you know the signs, but roadblocks if you don't.

2. **Names Need Meaning.** Many office names don't exist outside the university - clarify their roles. (Ombuds, Registrar, Bursar)

3. **Use Clear Terminology.** Use terms that convey the meaning in a clear and concise manner. (unsubsidized, probation, withdrawal, breadth, etc.)

4. **Identify Structures and Purpose.** Help students navigate structures; provide context. (College, Department, Division, Major, Program)

5. **Reduce Misunderstanding.** Avoid words with multiple meanings, ambiguity, and/or are uncommon.

6. **Tell Stories.** Stories, especially your own, help us teach, build connections, and engage audiences more effectively.

7. **Use #FirstGenUCR.** Keep the conversation going by using this hashtag whenever posting about first-generation topics.

**Highlander**

First-Generation

Neither parent or guardian has graduated with a 4-year degree or higher.

firstgen.ucr.edu